



DESCRIPTION OF LAKE HAVASU CITY'S WATER CONSERVATION REBATE PROGRAM

Rebates for water conservation efforts are available **from a Bureau of Reclamation grant**. Twenty thousand dollars is currently available for low water volume toilet conversions and the implementation of swimming pool covers. The rebate program extends from May 1st to October 31st, 2008, or until the funding runs out. An additional \$40,000 will be available after July 1st. A customer will be considered eligible to receive a rebate only after a successful on-site inspection by a City official (either the Water Conservation Officer or a Building Inspector). All rebate applications must be returned to City Hall by October 31st, 2008.

Toilet Replacement Program

Lake Havasu City passed Ordinance #90-320 in 1990 mandating that all new homes and commercial construction use low-flow plumbing fixtures, including toilets using 1.6 gallons/flush or lower. Many toilets installed prior to this year use higher water volumes, between 3.5 to 5 gallons/flush, so homes and condominiums built (completed) prior to 1991 will be eligible for a rebate of up to a maximum of two toilets, unless a condominium only has one toilet to replace. Apartment complexes built (completed) prior to 1991 and multiple home owners will be limited to rebates up to six toilets per funding cycle per land owner. The rebate consists of a 75% return up to \$100 of the purchase price of the new toilet, excluding tax, installation materials, and plumber's fees (if applicable). The following steps will be followed for participation in the program:

- Fill out the rebate application form and return to City Hall. This form may be obtained either online at the City's website or at the Customer Service Counter in City Hall. The eligibility process can take place within a few minutes while you wait.
 - You must be a home or condominium owner within Lake Havasu City's water service area.
 - The residence must have been built (completed) prior to January 1, 1991.
 - Your water account with the City must be in good standing.
- Have Customer Service verify that your water account is in good standing (good for 30 days).
- Go to the Building Inspection counter to verify that your home was built prior to 1991.
- After the toilet is installed, return the application with an original, legible sales receipt from a verifiable company dated between May 1st and October 31st, 2008 to the Building Inspection counter at City Hall.
- A home inspection of the new toilet installation will be scheduled and is required before the rebate check can be issued. Please allow 14-21 business days after a successful inspection for the rebate check processing.

Swimming Pool Covers Rebate Program

Uncovered swimming pools evaporate water throughout the year, increasing the evaporation rate as air temperatures rise. Covering the pool dramatically lowers the evaporation rate and also keeps out dust and other debris from your pool. Expected water savings from this year's rebate cycle will be approximately 20 acre feet (1 ac-ft = 325,851 gallons). The rebate offer for pool covers is 50% of the purchase price up to \$50, with a one per household limit (limit of 3 to multiple home owners). Pool covers must be able to cover 90-100% of the pool surface. To participate in the swimming pool cover rebate program:

- A rebate application, available on-line at the City's website or at the Customer Service Counter at City Hall, needs to be filled out and returned to City Hall after the pool cover is installed, along with an original, legible sales receipt from a verifiable company dated between May 1, 2008 and October 31, 2008 and marked with the home address.
 - Note: You must be a home owner within Lake Havasu City's water service area.
- Have your water account status verified at the Customer Service Counter (good for 30 days).
 - Your water account with the City must be in good standing.
- Go to the Building Inspection counter to schedule an inspection of the pool cover on the pool. Upon approval, the rebate check will be issued within 14-21 business days.